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| **RideShare app for Nigeria - V 1.1 - Tolu and Folabi** | |
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| **Passenger App Features** |  |
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| **Sign up/Login** | Passengers are required to sign up for the app and later login using the credentials to avail services provided. |
| Social Media Logins | Passengers can directly register and log in using their social media accounts through the application and enable easier login. |
| **Set or detect location** | Passengers can set the pickup and drop-off location before they book a ride through the app by entering address or selecting on map. |
| **Create Profile** | Passengers can create their profile adding all necessary details including name, contact number and select to add profile picture too. |
| **Password recovery** | If Passengers forget the password, they can recover it and set the new password. Forgot password option is available for the Passengers. |
| Vehicle Selection Option | Passengers can select the taxi vehicle from all available options like van, mini, luxury or sedan according to their requirements. |
| **Ride Now Or Later** | Passengers can choose to ride right away with one click or they can also schedule the ride with the option of a ride later. |
| **Cancel Trip** | Passengers can cancel the trip by providing valid reason and they also may have to pay the cancellation charges. |
| **Vehicle Details** | After selecting the vehicle, Passengers can see all the details related to the vehicle. Like, Car id and plate number with the trip number. |
| Fix Rate Option | Passengers can select the fixed-rate and can view in which areas it is available by choosing current and source location. |
| Wait Time Charges | If Operators have to wait for the Passengers then additional charges will be applied on waiting time which rider has to pay. |
| **Real-Time Driver’s Status** | Passengers can get the real-time driver status like, on the way, arrived, and also track the Operators and know the arrival time of a driver. |
| Apply The Promo | Passengers can use promo code to grab an extra discount on their total trip amount and this promo code detail is managed by Owner Admin. |
| **Cash And Card Payment** | Passengers have a convenient payment method to pay the charges of riding. They have the option of cash or card payments. |

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| Fare Estimate And ETA | Using ETA, customers can know estimated arrival time and also get the estimated fare for the entered pickup and drop-off location. |
| SOS Panic Button - Liability Avoidance | Passengers can inform their family members & friends during emergencies and dangerous situations through this feature. |
| Demand based Surge pricing | Passengers may have to pay surge prices that configured by the Owner Admin for their specific riding time and during surge situations. |
| **Invoicing and accounting** | In the Invoice, Passengers can see all the details including the total distance, time taken, amount to be paid and referral code. |
| Remember Favorite locations | Passengers can add workplace & homeplace as a favorite location. And also book any location from the favorite location. |
| **Happy customers - Reviews and Ratings** | Passengers can write reviews and give the rating at the end of the trip as per their experience of the taxi services and Operators. |
| Verification | After booking taxi services, Passengers will get the verification code from the Email and SMS confirmation and check for request status. |
| Call Driver | Through the app, customers can call the taxi driver and taxi agents for any queries regarding the taxi services. |

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| **Driver Operator App Features** |  |
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| **Login/Registration** | Operators are required to register with the system before using it and can later login using the credentials to use the app. |
| **Document Upload and Verification** | Operators are required to upload their required documents and once the Owner Admin approves them, they can continue providing services. |
| **Get Trip Requests** | As the Owner Admin approves driver's documents, they start getting the trip request online on their devices with accept/reject option. |
| Offline functions | Operators go offline automatically after the warning if they are idle and doesn't receive request until they get back online again. |
| **Robust Navigation** | Operators can navigate to customer's location through Google maps efficiently and get real-time path details and reach easily. |
| Final Verification | SMS, Email and document verification is performed before the driver accepts a trip request to ensure security and authenticity. |
| Able To Call | Operators are able to call the customer and service support agent if they have any queries or questions related to the trip. |
| Social Media Logins | Operators can sign up with their social media accounts and can later login directly using them to avail easier access. |
| **Create Profile** | Operators can create and manage their profile details with rights to edit name, address, contact details, profile photos and more. |
| **Request Option** | Operators can select to accept the request if they want to complete the trip and if they are not free then they can reject it also. |
| **Interactive Map** | Operators can see the real-time car transition on the map and it helps them find the route to reach customers as soon as possible. |
| **Cancel The Trip** | Operators can also cancel the trip with cancellation reasons like wrong address on the map, ETA is too long or any valid reason. |
| **Earnings** | Operators can see the earning reports on a daily, monthly and weekly basis including all necessary details and payment methods. |
| **Invoice Details** | Operators can view all the details related to trip in the invoice generated including the payment details also and the tax amounts. |

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| **Owner Admin Features** |  |
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| **Dashboard** | A powerful and advanced dashboard with complete features highlighted and real-time data provided through graphical insights. |
| **Complete Request** | Owner Admin can see complete trip details and request details including payment status and methods used in each of the requests placed. |
| **Review And Rate** | Owner Admin can see rate and review with trip details and the user details who provided it and also provider details and their reviews. |
| Map View | Owner Admin can track providers and rides in real-time on Google maps. They can also see active, inactive providers and user details. |
| **Approved Provider Details** | Owner Admin can check the uploaded documents of providers and check all the details and decide to approve the details or not. |
| **User Details** | Owner Admin can check and manage all users with the right to add, edit or remove one and also view complete details of each. |
| Multiple Cities | Owner Admin can take their business to multiple cities with right to manage per city settings and manage it efficiently. |
| Payment Details | Owner Admin can manage all payment details with the facility to manage user and service payment separately within the dashboard. |
| **Weekly Earning** | Owner Admin can manage and view the total trip details of a week and can manage all data by sorting and exporting to excel sheets. |
| Wallet History | Owner Admin can view the wallet history of each user and providers and choose to add/update the wallet settings. |
| Basic Settings | Owner Admin can manage active business countries, currency, time zone, contact details and more in basic settings. |
| IOS Certificates Mode Settings | Owner Admin can manage iOS certificate separately with sandbox and production options and upload push certificate, push key file with push passphrase option for all users. |
| Promo Code | Owner Admin can manage promo code details with rights to choose country, set discount value, availability and more through the panel including setting the expiration date for a coupon. |
| Mail Template Setting | Owner Admin can manage email template details and set an email unique title, email title, email Owner Admin info, and email content. |

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| Owner Admin Setting | Super Owner Admin can manage sub-Owner Admin status with Owner Admin name, email id, their role type, with the right to edit profile details. |
| **Date Wise Filtering** | Owner Admin can apply date wise filter by mentioning starting and ending date that they want and get all records of those days. |
| **Today’s Request** | Owner Admin can view and manage every day's requests including the service ID, username and all necessary details with action buttons. |
| **Scheduled Requests** | Owner Admin can see scheduled requests with every detail of each and can also know the payment method to be used by the Passengers. |
| **Cancellation Reason** | Owner Admin can check the cancellation reason of canceled requests with every detail and the cancellation reason given by individuals. |
| **Online Provider** | Owner Admin can see the provider status if they are online or not. And also view all the essential details and can edit their access to system. |
| **Unapproved Providers** | Owner Admin can check the list of unapproved providers and decide to approve one by checking their documents and details. |
| **Service Provider Details** | Owner Admin can manage all service provider’s details and can edit their profile details with filtering according to provider status. |
| Multiple Countries | Owner Admin can choose to expand their business over multiple countries with the rights to turn necessary features on/off anytime. |
| Multiple Service Type | Owner Admin can add multiple service types like SUV, Sedan and more and manage details with right to edit or remove them. |
| **Daily Earning** | Owner Admin can check daily earnings reports of providers and theirs with all details like and can edit details and export data. |
| **Trip Earning** | Owner Admin can view the trip details and earnings done per each trip including the details of users and payment method details. |
| Pending Payment | Owner Admin can manage pending payment data with right to edit and view the pending payment message and all details of trips. |
| Settings | Owner Admin can manage the entire system’s settings of installation, promo codes, documents, SMS templates and more. |
| Notification Settings | Owner Admin can manage notification settings with right to turn them on/off for each user and edit the notification settings for all. |
| Documents | Owner Admin can manage essential document upload details and set document requirements. Manage details like document id, applicable country and more. |

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| Installation Settings | Owner Admin can manage all installation settings like different configuration settings, API keys, iOS app and Android app URLs, hotline customer support app keys, app name and versions etc. |
| SMS Template Setting | Owner Admin can manage SMS unique titles and SMS content in this option which gets sent to users. |
| Send Mass Push Notification | Owner Admin can set to send mass push notifications to users to keep them informed about the necessary details. |