# SimplyCall Alert

## Application Description

* 1. FOCUSED SIMPLE FUNCTIONAL - that's SimplyCall Alert
  2. SimplyCall Alert, simplicity at its best
  3. Purely for Call Alerts
  4. Focused giving alert to users for calls they have to make, nothing more, nothing less.
  5. Never miss to make personal or business calls.
  6. Features an advance call scheduling to cover most call appointment schedules all throughout, year in year out.
  7. Action on Alerts with 1 or a few taps or press of a button.
  8. Recycling or re-use of CallSimple Alert item/call appointments easily.

## Screen

### Screen 1 – Main Screen Displays all Active SimplyCall Alert item/ call appointments. Items on the screen below:

* + 1. SimplyCall Alert - apps name on top - Just shows users they're in SimplyCall Alert screen/apps
    2. Archives Button / Icon - Allow user to switch/toggle from Active List of SimplyCall Alert item/call appointment Archived list
    3. Contacts Button / Icon - Enable users to go to Contact List - option to Synchronize with user phone contacts (option to add call appointment from the Contacts screen)
    4. Grouping Button – Active list is grouped as either Personal or Business. Button to show All, Personal only or Business only.
    5. SimplyCall Alert Item list – active call appointments - lists all 'active' call appointments with short description displayed, and group whether Personal or Business item.
    6. Add Button / Icon - function to add new SimplyCall Alert item/call appointment (opens SimplyCall Alert detail screen to create a call appointment)
    7. Disable Button / Icon - Disable button allow users to disable an active SimplyCall Alert item/call appointment, and move this item to SimplyCall Alert Archive list. (tick box to appear beside active items when selected to Disable multiple items).
    8. Delete Button / Icon - Delete button / icon allows user to delete SimplyCall Alert item/call appointment completely; (Tick box to appear beside active items when selected to Delete multiple items).Confirm Deletion

### Screen 2 - Selected SimplyCall Alert item /call appointment (details) Display SimplyCall Alert item details - Upon selecting item, new screen appears, displaying the SimplyCall Alert item/call appointment details. Same set of details for Adding new call appointment option. Items on the screen below:

* + 1. SimplyCall Alert item ID/Short Description - Text field where users can enter or edit any ID or Title or short description to SimplyCall Alert item/call appointment
    2. Contact Name to call - from user's contacts ; synchronize; option to input name
    3. Contact Number to call - from user's contacts; synchronize; option to input number
    4. SimplyCall Alert item Schedule - View or Update. View, pop-up screen will appear to display the schedule. Update opens up the scheduling screen to update call appointment schedule.
    5. Notes Field/Long description - text field where user can enter a short note on what SimplyCall Alert item/call appointment is about, quick reference on why this call is being made.
    6. Alarm/Tone - Synchronised with users available ring tones; Default is users current ring tone.
    7. Update Button / Icon - Edit button / icon activate the opening of detail fields for editing. Open detail fields for editing allow users to edit any details of SimplyCall Alert item/call appointment. Buttons below becomes Save button / Icon Allow users to save changes made; or Cancel button / Icon - allow users to cancel changes made.
    8. Disable Button / Icon - Disable button allow users to disable this SimplyCall Alert item/call appointment, and move this item to SimplyCall Alert Archive list.
    9. Delete Button / Icon - Delete button / icon allows user to delete this SimplyCall Alert item/call appointment completely; (Tick box to appear beside active items when selected to Delete multiple items).Confirm Deletion

### Screen 3 – Archived Items Screen

Display all ARCHIVED SimplyCall Alert item/call appointment. Item will have status Called, Dismissed, Snoozed, Disabled, SMoozed, Rescheduled or Pending.

Completed calls made are logged here. If the item is a recurring SimplyCall Alert item/call appointment, it gets logged, but at the same time, item is kept in Active list.

If One-time SimplyCall Alert item/call appointment, once call is made and completed or dismissed, it is logged here, and removed from the Active list.

If item is Dismissed, Snoozed, SMoozed, Rescheduled, it gets logged here as well and item is kept on the Active list.

### Items on the screen below:

* + 1. SimplyCall Alert - apps name on top - Just shows users they're in SimplyCall Alert screen/apps
    2. Active Button / Icon - Allow user to switch/toggle from Archived List of SimplyCall Alert item/call appointment Active List
    3. Status Button – each item in the archive will have status as Called, Snoozed, Dismissed, Rescheduled, SMoozed, or Pending. Pendig should aways be ontop of the list. Button to display All, Called, Snoozed, Dismissed, Rescheduled, Disabled, SMoozed (Send SMS with auto snooze) or Pending (no action taken during alert.
    4. Grouping Button – Active list is grouped as either Personal or Business. Button to show All, Personal only or Business only.
    5. SimplyCall Alert Archived Item list – active call appointments - lists all 'archived' call appointments with short description displayed, and group whether Personal or Business item. Select an item and details screen will be displayed, with option to Enable or Delete. Enable will open item field for updating, Save and Cancel button for the changes made. Delete button to delete this selected item permanently (deleting per item).
    6. Delete Button / Icon - Delete button / icon allows user to delete archived SimplyCall Alert item/call appointment completely; (Tick box to appear beside active items when selected to Delete multiple items).Confirm Deletion
  1. **Screen 4 –Scheduling screen**
     1. OneTime - user option to set SimplyCall Alert item/call appointment date and time. Standard date picker.
     2. Recurring - user option to set schedule of SimplyCall Alert item/call appointment on a daily, weekly, monthly, and quarterly / yearly basis
        1. Daily schedule - enable user to set time for daily SimplyCall Alert item/call appointment schedule; 3 time option, meaning, users can set 3 different Times eg. 800am, 12nn and 500pm.
        2. Weekly - enable users to schedule SimplyCall Alert item/call appointment which day(s) of the week and time. Sample,   
             
            (When users click all days of the week, ask user to go to option Daily); 3 time option, meaning, users can set 3 different Times eg. 800am, 12nn and 500pm.
        3. Monthly - enable users to schedule SimplyCall Alert item/call appointment on 2 ways:

ON (specific day) option - enable users to schedule SimplyCall Alert item/call appointment on specific day of the month and time (display days 1-31 and allow users to select multiple days (system to be smart to check now many days

Others (non-specific day) - Every (1st, 2nd, 3rd, 4th, Last) (Mon, Tue, Wed, Thu, Fri, Sat, Sun, Day) of the Month. 3 time option, meaning, users can set 3 different Times eg. 800am, 12nn and 500pm.

* + - 1. Quarterly - enable users to schedule SimplyCall Alert item/call appointment on Quarterly basis Every (Start, End) of (Qtr1, Qtr2, Qtr3, Qtr4); 3 time option, meaning, users can set 3 different Times eg. 800am, 12nn and 500pm.
      2. Yearly - ON (specific day in a year) option - enable users to schedule SimplyCall Alert item/call appointment on specific date of the Year and Time. 3 time option, meaning, users can set 3 different Times eg. 800am, 12nn and 500pm. Pick option for date (without year)

## SimplyCall Alert

* 1. SimplyCall Alert (Display) - Alert activated and Alert screen is displayed, phone ringing. Way to stop the ringing tone is to select Action. Items on Alert display are:  
     1. Alert Header detail is displayed to give info about the call that needs to be made.
     2. Name and Number to call for this item/call appointment
     3. Notes/Long Desciption field is displayed
     4. Action Buttons
        1. CALL NOW - press call button 1 press of a button, make the call; if one time schedule - completed call item is removed from Active list to Archive list; if recurring, call is logged and tagged as completed, and item remains in Active list
        2. Dismiss - No Action, just stops the Alert, and item gets Archived if onetime scheduled, or is Archived and remains in active list if recurring item1 press of a button, dismiss the call
        3. Snooze– snooze item quickly. displays small boxes for minute snooze and bigger boxes for hours snooze. Item gets logged in archive and snoozed item remains active in active list. 1 press of a button, call is snoozed.(2 quick taps on screen and SimpyCall Alert item/call appointment is snoozed; this gets logged and tagged as snoozed and item remains in the Active list.
        4. Reschedule – reschedule item quickly, boxes to tap for reschedule for tomorrow (same time), next 2 3 4 5 days; button to tap to go to scheduling window for specific new schedule date; gets logged and tagged as rescheduled in Archive list and new SimplyCal Alert item is created in Active list.
        5. SMoozed (replace Send SMS button on Alert display) – when button is tapped, user is given option to send pre-defined SMS messages, plus the snoozed minutes boxes are displayed. This will enable the item to snoozed, same time, the call receiver was advised that he will get a call later.

## Other features (future)

* 1. Synchronization between 2 phones, uploading of schedules
  2. Theme and font options
  3. Alert options to select which phone number to call, as contact may have 2 or more phone numbers in contact list
  4. Missed call activation of application

## Notes, thoughts, and questions

* 1. Create SimpleCall Alert item/call appointment
  2. Get reminder to call when SimpleCall Alert item/call appointment schedule comes
  3. Fewest Clicks or Taps to take action on the Alert
  4. normal everyday life scenarios and needs
     1. never miss a personal call to someone important
     2. never lose a business deal because you simply forgot to make that timely call
     3. impress them with your call punctuality
  5. alert comes during a meeting? take action on the call alert in less than 2 secs and have that item snoozed.
  6. Why is SMS so commonly used? because of its specific purpose, simply send text/SMS. We hope to go by the same principle, SimplyCall Alert only for specific purpose, and that is to remind users to make a call.
  7. what if alert was unattended, not responded to? tagged as not actioned in archive? 1 min alert, repeat after 1 min and another? 2nd and 3rd alert notice message
  8. next other type tagged item goes to Archive, alert user about the unactioned items and ask to call or dismiss, for proper tagging. option to view and dismiss.
  9. busy call made, alert screen is displayed again for options
  10. completed call close alert screen
  11. what if phone was off, when opening phone, what happens to alerts missed when phone was off
      1. prompt user to action them and gets actioned on?
      2. or leave message on screen eg You have 2 unactioned SimplyCall Alert, option to view or dismiss.