

- Post to blog and manage
- Post to help center & manage (single sign on - auto login)
- Eblast autoresponder KPIs (option to edit the email templates)
- Stripe financials (Analytics/reports - no. of active users, which plans they are using, revenues/sales - SDI will check what APIs stripe provides and what info can be pulled & displayed)
- Ability to add sub users with limited permissions (Blog Writer, Admin, Support, etc.) - Add Roles & permissions. For e.g. if the user added is going to manage Blogs then only Blog access will be assigned as a Role.
- Trello Task Board (Skip it)
- Slack Message overview (Skip it)
- Website Chatbot (Finalize the CRM - choices can be Salesmate, HubSpot)
- Software Chatbot (Combination of AI and manual chat)
- CRM integration (Contact info, etc.)
- Social Media Stats and Timed Posting (Visitor count, viewers, clicks, profile views - on FB, Instagram, LinkedIn, Twitter) We will review the type of info that these platforms provides and get back to Stiddle.
- Email Inbox & Compose emails (Skip it)
- Total Earnings, bounce rate, ect. (Google Analytics integration)
- Pages users are on in real time (Google Analytics integration)
- Calendar (Skip it)
- Place to upload files for documents (File library) - (Skip it)
- Support Ticket (CRM choice)
- Ability to capture screen share from Support dashboard (more of a frontend - we will come back with how the workflow will be)
- Have the admin panel on the domain - admin.stiddle.com

- Admin User Tour for Support Reps (Help document)
- Responsive for mobile (James will decide the template)
- Tools Link (Canva, Wordpress, FB ads manager, quickbooks) - Add buttons for these platform in the admin panel
- Ability to manage Stiddle's users and stop account and give promo codes