



SuperBloom Health Video Consultation Web application

V 1.0

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Overview

SDI will develop the following functionalities in the current SuperBloom Health website.

Patients/Users - Provide consultation services sessions through the website to their site users. The website will allow their users to manage their Health & Wellness through online video consultation sessions. The website will include functions like

- Provide Answers to list of Questions
- Select a Package & make Payments online.
- Select a Therapist
- Schedule an Appointment with the Therapist
- Video consultation with the Therapist on the Scheduled Date / Time.

Therapists - Therapists will be able to manage their Schedules & Appointments. Therapists will be able to view patients' profiles, start and end the video consultation with a tap of a button.

Web Admin Portal - SuperBloom Health Owner will be able to manage their website users (Therapists & Patients), View Transaction details (Payments from patients).



Development Principles

- Smart and clean UI's (User Interfaces)
- Smart Navigation Tabs for easy and fast access to all the functions.
- Language of Development – English
- Language of Data Entry – English

Technology Stack

- ReactJS
- HTML 5, CSS3

API Integration recommendations - Client will Sign up for these services

- 3rd party payment gateway will be used for all types of transactions throughout the platform. (SDI will recommend the options to the client and will integrate upon client approval). The client will need to sign up for the payment gateway.
- 3rd party video services will be recommended and integrated upon client approval
- Cloud hosting - AWS



Main Modules - Functions list

Patients

1. The patients/website visitors will land on the SuperHealth Bloom website. They will view the list of packages offered . To get started they can either click on call to action button or if they already have an account the users can sign in:

- a. **Sign In**

- i. Email & Password

2. If the user for the first time get started, they will provide the details to Sign Up, they are as follow:

- a. **Sign Up**

- i. Full Name
- ii. Email & Password (a verification email will be sent to validate the credentials)
- iii. Agree to terms & conditions
- iv. Submit

An mail will be sent to verify their email address

3. **Complete health form**

- a. The patient will view and answer a set up of questions. This will help the system to recommend the package (number of sessions needed to complete the treatment)
- b. The patient will submit the answers
- c. Once the form is submitted, the package recommendation will show up for the patient to select



and purchase.

4. Purchase package

- a. The patient will view the package details
- b. Provide the payment information
- c. Billing details
- d. Confirm purchase

5. View therapist to schedule an appointment

- a. The patient will view a list of available therapists.
- b. The patient can view therapist details
- c. The patient will select a therapist with whom they wish to make an appointment with.
- d. The patient will then view the available date/time slots for an appointment.
- e. The patient will select the appointment date & time and book the appointment
- f. The patient will receive email confirmation with Appointment details.

6. Video appointments

- a. At the scheduled appointment time a patient will see “START Video Appointment” consultation button.
- b. The Platform will send email / text message to the Patient at scheduled intervals reminding them about their upcoming Appointment.
- c. Both parties (Patient and Therapist) can end the video consultation call at any time.

7. Email / Text Notifications

- a. Appointment reminders
 - i. Upcoming appointments
 - ii. Appointment cancelled



8. My Account

- a. Edit profile
 - i. Personal details
- b. Change password
- c. View Upcoming appointments
 - i. Cancel or reschedule appointments
- d. View past appointments
- e. Package details
 - i. View the number of appointments left in the current package
 - ii. Upgrade package or purchase new package
- f. Preferences - We will set up different types of notifications.
 - i. Appointments reminder notifications (turn off/on)
 - ii. Appointment cancelled notifications (turn off/on)
- g. Sign out



Web App for Therapists

1. **Sign In - Therapist will be able to sign in using the credentials provided by the Admin**
 - a. Sign In
 - i. Email ID
 - ii. Password
2. **Forgot password**
 - a. The app will ask to provide their email to receive a reset password link or access code the therapist can use to change the password.
 - b. Once the therapist clicks on the link, the website will ask the therapist to enter a new password and confirm the new password.
3. **Appointments**
 - a. All the current day appointments will be listed here with the option to Start Video appointment or Cancel appointments if required.
 - b. Therapist will view all the appointments requested by the patients with the option to confirm & decline the appointments.
 - c. View appointment details will include:
 - i. Patient details
 - ii. Q&A form submitted by the patient
 - iii. Action button to start the video consultation
 - iv. End appointment



4. Availability

- a. Manage calendar/Appointments schedule
 - i. Therapists will have the option to select days & time periods he/she are available for Video consultation.
 - ii. Confirm/cancel appointments (The therapist should confirm/cancel the appointment request within 48 hours of receiving the appointment.)

5. Email / Text Notifications

- a. Appointment reminders
 - i. Upcoming appointments scheduled by the patients
 - ii. Appointment cancelled or rescheduled
- b. Notification to start/enter the scheduled video appointment - This will include an action button, the therapist just has to tap on the button to start the video consultation.

6. Settings

- a. Change password
- b. Sign out



Web Admin for the SuperBloom Health owner

1. Login

- a. Admin will login with their email & password.
- b. Forgot Password: Admin will be able to reset their password, it will send an email with a link to set up a new password.

2. Customer management

a. Patients management

- i. Find/Search a patient - View & sort results
 1. List
 2. View
 3. Sort
 4. Filter
- ii. Lock/Unlock Accounts

b. Therapists management

- i. Add a therapist
 1. Name
 2. Contact details
 3. License details
 4. Profile picture
- ii. Find/Search a therapist - View & sort results
 1. List
 2. View a Therapist's profile
 - a. Review Credentials
 - b. Activate Account
 3. Sort
- iii. Lock/Unlock Accounts



3. **Video appointments management:**

- a. The admin will have the ability to change the default video appointment duration

4. **Manage payments**

- a. The admin can view payments from the patients

5. **Reports - TBD**

6. **Settings**

- a. Reset password
- b. Logout

Investment estimate & Delivery Timelines

The total cost of developing the web platform for patients & therapists (including web admin portal/backend for the business owners) using the available React codes will be \$7500. This can be delivered within 6 weeks.

Payment terms

- 50% upon contract submission
- 50% on completion before launch

Warranty

SDI provides a 6 months debugging warranty on every project. For the initial 6 months after acceptance/launch, if any bugs occur and are identified, we will fix them without any cost to you.



Source Codes

All of the project Source codes will be handed over to the client on project completion. Upon completion and payment of all agreed invoices to SDI, the Client will be the sole and exclusive owner of all software assets and IP of the project.